Telephone Consumer Protection Act (TCPA) Disclosure



From time to time, MassMutual Federal Credit Union (MMFCU) may need to contact you via telephone calls and/or text messages. Until you revoke consent, you agree that we may contact you on any telephone number you have provided to us now or in the future. This includes wireless telephone numbers that could result in additional charges to you or a reduction in your plan minutes by your service provider. We may contact you to administer and service your account, for informational purposes, for collection purposes or any other purpose regarding any matter related to your account relationship with us, our affiliates, agents, assignees, successors, and service providers. The manner in which these calls or text messages are made to you include, but are not limited to, the use of prerecorded/artificial voice messages and/or automatic telephone dialing systems. You further agree that MMFCU may send emails to you at any e-mail address you provide now or in the future or use other electronic means of communication to the extent permitted by law.

You are not required to agree to receive this type of messaging. If you wish to revoke consent, you may do so by calling us at 800-940-9466 or by writing to us at 1295 State St., F235, Springfield, MA 01111, or e-mail support@mmfcu.Zendesk.com, or visiting our branch office.