

Regulation D Frequently Asked Questions

- 1. What is Regulation D?** Federal Regulation D (Reserve Requirements) requires all financial institutions to place a monthly limit on the number of transfers and electronic withdrawals you may make from your Share Accounts (Savings) and Money Market Accounts when these transactions are not made in person at the Credit Union or at an ATM.
- 2. What transaction limits are imposed by Regulation D?** A maximum of six (6) withdrawals and transfers originating from a Share or Money Market Account per statement cycle (calendar month).
- 3. What if I have more than one (1) Savings Account or Money Market Account?** You will have a limit of six (6) withdrawals and transfers per account suffix.
- 4. What will happen if I attempt more than six (6) qualified transactions during the month?** For each withdrawal or transfer after the limit of six (6), a \$10 fee will be assessed at the time of the transaction. If your account does not contain enough funds to cover the transfer plus the fee, your account will be placed in the negative. Your account must be brought positive as soon as possible to avoid further action.
- 5. What types of withdrawals or transfers (qualified transactions) are limited by Regulation D?** The transactions that are limited include:
 - Telephone transfers (Call24)
 - Online/Mobile/Text Banking transfers
 - Automatic transfers, including transfers to cover insufficient funds
 - Pre-authorized transfers
 - ACH (electronic) withdrawals
 - Wire transfers
- 6. Are transfers from savings to checking to cover an overdraft considered a qualified transaction and therefore subject to a fee?** Yes, an automatic transfer from savings to checking to cover an overdraft is considered a qualified transaction, counts towards the six transactions per month limit, and could incur a fee. It is possible that a transfer from savings to checking could incur a \$3 transfer fee *and* the \$10 excessive withdrawal fee.

7. What transactions are not affected by Regulation D? The transactions below are not limited by Regulation D, therefore you may perform as many as you would like within a statement period (calendar month):

- ATM transactions
- Transfers made to your MMFCU loans
- Transactions made in person at a branch (including shared branches)
- Transactions sent in by mail
- Any transaction originating from a Share Draft (checking) account

8. What can I do to avoid the excess withdrawal fee? There are a few things you can and should do as a means to avoid the excessive withdrawal fee:

- Adjust your payroll direct deposit to be direct deposited to your MMFCU Checking Account instead of your MMFCU Savings. This will help to avoid the need to transfer funds.
- Review any automatic electronic withdrawals that are withdrawn from a Savings Account. If possible, change the withdrawal to come from your Checking Account.
- Always be sure to have sufficient funds in your checking account to cover transactions. This prevents the automatic transfer to cover overdrafts.

9. How can I make a transfer if I have met or exceeded the Regulation D limits? The Credit Union will not limit your ability to perform transfers in any manner you wish. To complete a transfer without a fee after you met the Regulation D limit, complete your transfer at an ATM or in person via a teller.

Additional Questions?

Contact us at 800.940.9466 or via email at memberservice@massmutualfcu.org and we will be happy to answer any questions.